



Purchasing Authentic Microchip Products

Microchip advises that our customers purchase Microchip Products directly from [Microchip Direct](#) or one of our [Authorized Distributors](#). In the event products claiming to be Microchip Products are not purchased from one of these channels, there is a risk that the products could be counterfeit.

The use of counterfeit parts can cause serious product issues which could in some instances result in danger to persons or property or unsafe operating conditions.

In addition to the risks associated with counterfeit parts, there are many advantages to buying products from the authorized sales channels listed above.

Advantages of buying authentic Microchip Products

- ✓ Customers will receive the benefit of the product warranty and associated remedies offered in the Microchip Terms and Conditions of Sale.
- ✓ Customers will have the benefit of Microchip Technical Sales and Quality Support Services
- ✓ Potential for Return Merchandise Authorization (RMA) in the event it is required

Products not purchased from an authorized Microchip sales channel will not be subject to the Microchip Terms and Conditions of Sale and thus no warranty will apply nor will the customer have access to Microchip Technical Sales or Quality Support Services.

Investigating Counterfeit Parts

If you believe your organization has purchased counterfeit Microchip parts, please contact your Microchip sales representative and be prepared to supply the following information:

- Part number, quantity purchased, unit cost
- The name and contact details (address, phone, website and email addresses) for the supplier of the alleged counterfeit parts.
- Top marks, date code, lot number, and other package markings
- Pictures of the front and back of the product and any labels that came with the order
- Copy of purchase order and invoice

Microchip is committed to aggressively pursuing suspected counterfeiting activity on a global basis and preventing the spread of counterfeit Microchip products.